

NCS WAVE LEADER

Job Description for Summer 2022

The Wave Leader is an essential member of the National Citizen Service (NCS) and the seasonal staff team, having responsibility for up to 128 young people and 17 seasonal staff members. The Wave Leader will oversee the smooth running of the programme, line manage the seasonal staff team, and ensure the wellbeing and support of all young people on the programme. This is a **rewarding** and **challenging role** which will require you to **work long hours** and participate in a night shift rota during the residential phases of the NCS programme.

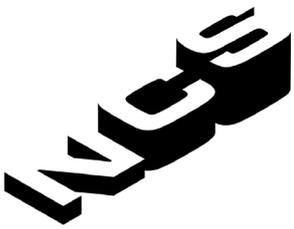
The Wave Leader acts as the face of the NCS programme to all staff and participants and works closely with the core Programmes Team at Learn by Design. **This role is suitable for an exceptional people manager with experience of leading large groups of young people.**

The role is split into 2 levels based on the number of young people each Wave Leader will be responsible for. This means that Wave Leaders working on larger programmes will be paid more. Please see the details below.

Locations	North East, East Midlands, West Midlands, East Anglia, South West, South East and London
Role length	2 week programmes (10 days in total)
Role Type	Partly residential, manager
Salary	Tier 1 Wave Leader: £1,132 (responsible for over 80 young people) Tier 2 Wave Leader: £1,000 (responsible for up to 80 young people)
Dates	Various dates between July and August 2022. See 'work dates' below
Training	Online training modules and 2-day face to face training event*

*Salaries and training may change based on the programme requirements and Covid-19 restrictions.

Main Responsibilities



- Oversee the NCS programme, inspire and motivate all the young people participating, ensure that the programme runs smoothly and to schedule.
- Ensure all policies and procedures are followed and tasks completed accurately throughout the programme. Such tasks could include completing staff and young people attendance registers, incident and safeguarding reporting and risk assessments.
- Support seasonal staff throughout the programme. This includes providing relevant feedback, reflecting on performance, and other individual development needs.
- Ensure that guided reflection and curriculum sessions take place in accordance with the NCS ethos and the Learn by Design NCS session plans provided to staff, directly leading a large group of young people, and supporting with team sessions where necessary.
- Support, guide and advise staff and their teams through the successful planning, delivery, and evaluation of an impactful social action project that directly benefits people living in their local community.
- Ensure that Team Leaders take appropriate action with regards to the management of participant behaviour, attendance, performance, and general safety and wellbeing of each young person in their team.
- Establish a regular and accessible line of communication with parents/guardians as necessary, updating them at each stage of the programme as well as ensuring that all appropriate information is passed on to the relevant member of the Programme's Team.
- Act in accordance with the guidelines of the programme to uphold the reputation of NCS and Learn by Design. This includes maintaining a positive working relationship with colleagues, visiting speakers, organisations and any other NCS stakeholders.

Person specification

Essential:

- Experience of **managing staff** in a collaborative, demanding and **fast-paced environment** – the ability to be **proactive** as well as flexible is a must.



- Experience of **motivating groups** of young people, providing **pastoral support** and managing **challenging behaviour**.
- Ability to understand and follow **safeguarding** and **health and safety** guidelines, as well as other organisational policies and procedures.
- Strikingly positive and **motivated attitude**, with a passion for building stronger communities as well as seeing change in society.
- An excellent **communicator** who is an adept manager of people with the ability to motivate, persuade, influence and listen to others.
- Strong **presentation** and **planning skills** with experience of leading a curriculum.
- Enthusiastic and flexible **team player** with high expectations of themselves and others.
- **Valid driving license** and access to a vehicle.

Beneficial:

- Experience of working in a **residential environment**.
- Knowledge and experience of working on **social action projects**.
- Experience of managing or **motivating groups** of people in stressful environments.

Work Dates

The Wave Leader can work on multiple programmes throughout the summer, please see programme dates below:

Programme 1 4 July- 15 July

Programme 2 11 July- 22 July

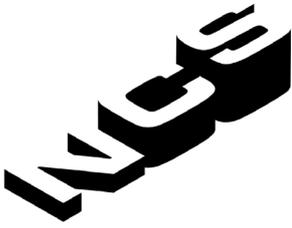
Programme 3 18 July- 29 July

Programme 4 25 July- 5 August

Programme 5 1 August- 12 August

Programme 6 8 August- 19 August

All our programmes run on weekdays with weekends as rest days.



Please note that the exact programme model may vary depending on the programme location and Covid-19 restrictions. This will be confirmed and further details provided at the allocation stage.

Safer Recruitment Policy

Learn by Design is committed to **safeguarding** and **protecting** the young people with whom we work. As such, all posts are subject to a safer recruitment process, including a criminal record check and a check against barred lists. We expect all staff members to share our commitment to safeguarding by ensuring compliance with our policies and practices.

To find out more and apply, please visit:

<https://www.learnbydesign.co.uk/ncs-staff-recruitment>

